

# Six Ways



## To Get High Speed Internet Access

There are 6 kinds of internet service available in Vermont today: DSL, Fixed Wireless, Cable, Satellite, Fiber, Mobile Wireless.

The information below may help you find an Internet Service Provider that can service your location.

### 1. DSL

via twisted pair copper telephone lines

#### Local/Regional Providers:

There are eight independent telephone companies in Vermont:

Check the service territory map at Vermont Public Service (<http://publicservice.vermont.gov/telecom/telecom-map.html>) to see who covers your town. If they don't currently offer DSL to your location, ask when and if service will be available. Ask what it costs to update the lines to your neighborhood and think about how you and your neighbors can encourage them to bring service to you.

**Franklin Telephone**  
[www.franklinvt.net](http://www.franklinvt.net)  
1-802-285-9911

**Power Shift Online**  
[www.pshift.com](http://www.pshift.com)  
1-877-949-7767

**Shoreham Telephone**  
[www.shoreham.net](http://www.shoreham.net)  
1-800-496-3391

**Sovernet**  
[www.sover.net](http://www.sover.net)  
1-877-877-2120

**TDS Telecom**  
[www.tdstelecom.com](http://www.tdstelecom.com)  
1-888-634-8410

**Topsham Telephone**  
[www.tops-tele.com](http://www.tops-tele.com)  
1-802-439-5325

**VTel**  
[www.vermontel.com](http://www.vermontel.com)  
1-888-242-7584

**Waitsfield & Champlain Valley**  
[www.wcvt.com](http://www.wcvt.com)  
1-800-496-3391

#### National Providers:

**FairPoint:**  
[www.fairpoint.com](http://www.fairpoint.com)  
800-400-5568

If DSL service is not available in your area: Ask to be notified by email when it is. Ask what you can do to speed up their efforts to cover your road. Suggest to your unserved neighbors to do the same.

### 2. Fixed Wireless

via radio waves from terrestrial towers

Wireless ISPs sell high speed Internet access: Speeds vary from these providers. Some are very, very fast, others not very fast. Wireless can be sensitive to local conditions.

#### Local/Regional Providers:

**Cloud Alliance**  
[www.cloudalliance.com](http://www.cloudalliance.com)  
1-877-949-7767

**Finowen**  
[www.finowen.com](http://www.finowen.com)  
1-603-298-9510

**GlobalNet**  
[www.surfglobal.net](http://www.surfglobal.net)  
1-800-809-6665

**Got2Web**  
[www.got2web.com](http://www.got2web.com)  
1-877-618-0691

**Great Auk Wireless**  
[www.gaw.com](http://www.gaw.com)  
1-877-220-2873

**Kingdom Connection**  
[www.kingdomwireless.net](http://www.kingdomwireless.net)  
1-800-398-9705

**Power Shift Online**  
[www.pshift.com](http://www.pshift.com)  
1-877-949-7767

**Ripton Coop**  
[www.ripton-coop.net](http://www.ripton-coop.net)  
1-802-388-2960

**Southern VT Broadband Coop**  
1-802-694-1573

**Vermont Wireless**  
[www.wirelessvt.com](http://www.wirelessvt.com)  
1-802-861-2491

**WaveComm**  
[www.wavecomm.com](http://www.wavecomm.com)  
1-800-928-3266

## 3. Cable

via coaxial cables

Contact your local cable provider and ask about their internet services. If you live near their areas and are not covered, ask what you and your neighbors can do to encourage them to build out to your neighborhood. They may respond by offering to pool neighborhood resources to help defray the upfront cost of extending their current network, or try all committing to a multi-year triple-play plan, or paying a year in advance. If nothing else works, just ask to be put on a waiting list. Ask your neighbors to do the same.

### Local/Regional Providers:

#### **Burlington Telecom**

www.burlingtontelecom.com  
1-866-304-8434

#### **Duncan Cable TV**

www.duncancable.com  
1-800-266-2278

#### **Southern Vermont Cable**

www.svcable.net  
1-800-544-5931

#### **Stowe/Jeffersonville Cablevision**

www.stoweinternet.com  
1-802-253-9282

#### **Trans-Video**

www.trans-video.net  
1-802-485-3811

#### **Waitsfield Cable**

www.waitsfieldcable.com  
1-802-496-5800

### National Providers:

#### **Charter**

www.charter.com  
1-888-438-2427

#### **Comcast**

www.comcast.com  
1-800-266-2278

---

## 4. Fiber to the Home

via glass fiber cables

### Local Providers:

#### **Burlington Telecom**

www.BurlingtonTelecom.net  
1-802-540-0007

## 5. Mobile

via wireless via radio waves to and from cellular towers

### National Providers:

#### **AT&T**

www.att.wireless.com  
1-888-333-6651

#### **Sprint-Nextel**

www.sprint.com  
1-800-SPRINT1

#### **US Cellular**

easyedge.uscc.com  
1-888-944-9400

#### **Unicel**

www.unicel.com  
1-800-462-3558

#### **Verizon Wireless**

www.verizonwireless.com  
1-800-256-4646

These services require that you have strong cellular coverage at your house, that you purchase a small cellular data card, and insert it into your PC to access the network. If you are not covered, ask to be notified when service becomes available. And don't forget to suggest the same to your unserved neighbors.

---

## 6. Satellite

via radio waves from geosynchronous orbiting satellites

For some remote locations Satellite is currently the only solution available. It is straight forward to deploy as long as you have an unencumbered view of the southern sky. Satellite is sensitive to bad weather and foliage, both things we have a lot of here in Vermont. Satellite can be very slow if you do a lot of uploading; for general surfing it is acceptable.

### National Providers:

#### **HughesNet**

www.hughes.com  
1-301-428-5500

#### **StarBand**

www.starband.com  
1-800-4STARBAND

#### **WildBlue**

www.wildblue.com  
1-866-945-3258

## Other Options

If you have no affordable coverage available from any service provider at your location, here are some other options:

Contact the

**Vermont Telecommunications Authority**  
at 802-828-1788  
or email [info@telecomVT.org](mailto:info@telecomVT.org)

Consider filing a complaint with the **Vermont Public Service Department** by visiting their web site at:

<http://www.publicservice.vermont.gov/contact/file-complaint.html>  
or call 802-828-5262.

Share your concerns with them.

Contact the **Vermont Association of Planning & Development Agencies** at:

<http://www.access-vermont.com/vapda/>.

Consider registering your location and your connectivity status at the **Vermont Rural Broadband Project** by entering your information in their state registry:  
<http://vtruralbroadband.com/>

Call a meeting of your un-served neighbors and consider purchasing a T1 connection or installing antennas and receivers in your town. Some towns are organizing fiber to every residence. If you have technical neighbors, you could become your own ISP.

---

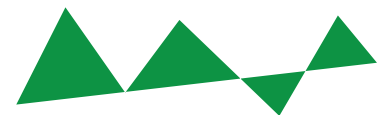
This document is available online at:

**GetConnectedVermont.com**

For more information, contact the Vermont Telecommunications Authority at:  
**info@TelecomVT.org**

For more information about the Vermont Telecommunications Authority visit our website at:

**www.TelecomVT.org**



**Vermont Telecommunications Authority**

One National Life Drive  
National Life Records Center Bldg.  
Montpelier, VT 05620-3205  
802-828-1788  
[info@telecomVT.org](mailto:info@telecomVT.org)  
<http://www.telecomVT.org>